## JAMS RESOLUTION REPORT 2024

## **21,390** TOTAL NEW CASES IN 2024 AN INCREASE OF 10% OVER 2023

## **266** NEW INTERNATIONAL CASES IN 2024 AN INCREASE OF NEARLY 5% OVER 2023

54% Arbitrations 44% Mediations 2% Other



15% were conducted under other rules



60% of international cases involved an in-person component; 40% were virtual

The world's largest private alternative dispute resolution (ADR) services provider and an ADR innovator for more than 45 years, JAMS offers a comprehensive suite of custom processes to help resolve or prevent conflict at any stage. Our clients have access to a panel of nearly 500 highly skilled neutrals with diverse knowledge across dozens of practice areas and decades of experience handling cases of every size and complexity.

JAMS Global ADR services provide **pragmatic**, **collaborative**, **cost-effective solutions** in today's volatile litigation landscape. Our experienced neutrals partner with seasoned case managers to design the **most efficient and economic process** to resolve your dispute.

Our network of JAMS International Arbitration Centers supports the growth of international arbitrations seated in the United States and reinforces its position as a global hub. Our state-of-the-art facilities in New York, downtown Los Angeles, Century City, San Francisco, Miami and, most recently, Houston, offer premium technology and concierge-level service, including trained virtual ADR moderators.

In 2024, **JAMS handled matters involving parties from around the globe**, including Australia, Brazil, Canada, China, Europe, India, Japan, Mexico, Latin America and the Caribbean, the Middle East, Singapore, the UK and the US. We resolved cases across **a wide spectrum of practice areas and industries**, including business, energy and renewables, engineering and construction, entertainment, financial markets, health care, insurance, intellectual property, life sciences, sports and technology.





We offer custom rules and clauses, including the JAMS International Arbitration Rules and our industry-first AI Rules for disputes involving artificial intelligence. Learn more at jamsadr.com.